

SCENIX WARRANTY

LARSON® warrants the Scenix Window frame to be free from defects in manufacturing, materials, paint adhesion, or workmanship, under normal use, for a period of 10-years.

COMPONENTS: LARSON® warrants the components, including window sash, to be free from defects in manufacturing, materials, and workmanship for a period of one year from the date of original retail purchase.

RETRACTABLE SCREEN: LARSON® warrants the retractable screen to be free from defects in manufacturing, materials and workmanship for a period of five years from the date of original retail purchase.

In the event a component fails as a result of a defect in manufacturing, materials or workmanship within the limited warranty period specified above, and upon written proof of purchase, LARSON, at its option, will provide a replacement component as long as the original consumer purchaser owns the home in which the window was initially installed. Installation is not included.

Warranty Limitations:

- Warranty only applies to original homeowners of owner-occupied residential properties and covers manufacturer's defects.
- Modification of window will void warranty.
- Damage or breakage to the screen/glass insert is not covered under warranty.
- Acts of nature including wind damage and flooding are not covered under warranty.
- Damages resulting from improper installation or misuse are not covered under the warranty.
- Labor cost, reinstallation fees are not covered under warranty.
- Water damage due to lack of rain diversion or structural overhang is not covered under warranty.
- Certain coastal applications, chemicals or airborne pollutants such as salt or acid rain are not covered under warranty.
- Your exclusive remedy is limited to the repair and replacement of the defective product.

GENERAL CARE & MAINTENANCE

GLASS	Wash using household glass cleaner or a warm water/mild detergent mixture and a soft cloth or paper towel. A solution of four parts water/one part vinegar may also be used.
FRAME	For general cleaning use the following: <ul style="list-style-type: none">• Liquid soap and water solution• Formula 409®, Windex®, Fantastik®, Simple Green® or similar product Always follow manufacturer's directions. Using a soft, clean cloth, apply the cleaner and clean only a small portion of the surface. After cleaning, rinse the surface completely. Never use acetone or products containing esters, ethers, ketones, aromatic and chlorinated hydrocarbons.

TROUBLESHOOTING GUIDE

Glass panels do not operate	Ensure the shipping clips are removed.
	Release the window locking latch on the left hand side of the window.
Window does not operate smoothly	Ensure the window is level and plumb in the opening.
	Pull down on the screen a few inches and then release. This should let it snap up and reset the tension.

Questions?

Call the Homeowner Helpline: 1-800-352-3360

www.LARSONdoors.com